

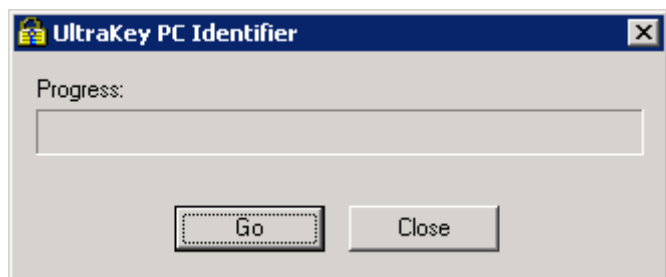


To Our Customers:

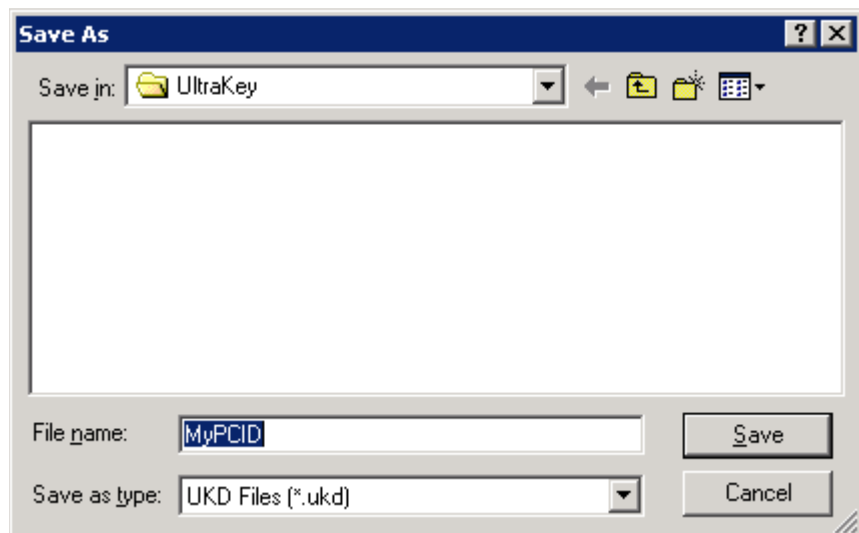
This order has been shipped using the newest UltraWare software. Alto's UltraWare suite of applications are enabled through a "soft-key" licensing system that does not require a hardware dongle. The installation process is quite simple and your reseller system engineer or analyst performing the installation will know how to quickly accomplish this.

The required program for generating the soft-key license is available once an UltraWare application is installed. The UKPCID.exe is located in the C:\Program Files\Alto Imaging Common\UltraKey folder after a typical installation or be downloaded from our ftp site <ftp://ftp.altoimaging.com/uw5/7x>,

Run UKPCID.exe on the PC that the UltraWare applications were installed on and select the **Go** button.



UKPCID.exe will create a small data file named MyPCID.ukd and ask you to save it. Select **Save**.



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Once you have created this file, email it to ULTRAKEY@ALTOIMAGING.COM along with the following information:

1. Customer Name,
2. Customer Contact (name, mailing address, phone and email),
3. Applications being Installed for the requested computer,
4. Asset Tag Name/Number for the installed PC (some unique identifier that describes the PC(s) for support purposes).

When this information is received, we will program a license file for that PC and return it by email to the requestor's address. When you receive the license copy it to C:\Program Files\Alto Imaging Common\UltraKey folder and start the application. You may report any key problems to the same email address or contact us directly

Updates to the UltraWare suite can be made as long as the key has not reached its expiration date based on the purchased software maintenance contract. Once the license expires, newer versions of the applications, beyond the date of expiration, will not function. The newest version of the UltraWare suite can be downloaded from <ftp://www.altoimaging.com/uw5/7x>.

Please let us know if you have any questions or problems with this procedure.